



PROTOCOL TO AMEND THE ASEAN MUTUAL RECOGNITION ARRANGEMENT ON TOURISM PROFESSIONALS

The Governments of Brunei Darussalam, the Kingdom of Cambodia, the Republic of Indonesia, the Lao People's Democratic Republic, Malaysia, the Republic of the Union of Myanmar, the Republic of the Philippines, the Republic of Singapore, the Kingdom of Thailand, and the Socialist Republic of Viet Nam, Member States of the Association of Southeast Asian Nations (ASEAN) (hereinafter referred to individually as "ASEAN Member State" and collectively as "ASEAN Member States");

RECALLING the ASEAN Mutual Recognition Arrangement on Tourism Professionals ("MRA-TP") signed on 9 November 2012 in Bangkok, Thailand;

RECALLING ALSO the decision of the 22nd Meeting of ASEAN Tourism Ministers which was held on 17 January 2019 in Ha Long City, Viet Nam to task the ASEAN Tourism Professional Monitoring Committee (ATPMC) and the ASEAN Secretariat to look into the possibility and identify the procedure to amend the MRA-TP, so that new job titles identified and agreed in the future could be easily appended into the MRA-TP, in accordance with internal needs and requirements of each ASEAN Member State; and

REFERRING to Article VIII (Amendment) of the MRA-TP that provides for any amendments thereto to be mutually agreed upon in writing by all ASEAN Member States;

HAVE AGREED AS FOLLOWS:

ARTICLE I
Amendment to Article II (Definitions and Scope)
of the MRA-TP

Subparagraph 2.1 of Article II of the MRA-TP shall be replaced with the following:

“2.1 **ASEAN Common Competency Standards for Tourism Professionals (“ACCSTP”)** refers to the minimum requirements of competency standards as listed in the APPENDIX which aim to upgrade tourism, hospitality and other related services and facilitate the development of this Arrangement between ASEAN Member States;”

ARTICLE II
Amendment to the APPENDIX of the MRA-TP

The APPENDIX of the MRA-TP shall be replaced with a new APPENDIX, as set out in the Annex to this Protocol.

ARTICLE III
Final Provisions

1. This Protocol shall enter into force, after all Member States have deposited their instrument of ratification, acceptance or approval with the Secretary-General of ASEAN upon the completion of their internal procedures.

2. This Protocol shall be deposited with the Secretary-General of ASEAN, who shall promptly furnish a certified copy thereof to each ASEAN Member State.

IN WITNESS WHEREOF, the undersigned, being duly authorised by their respective Governments, have signed the Protocol to Amend the ASEAN Mutual Recognition Arrangement on Tourism Professionals.

DONE at Vientiane, Lao PDR on the Twenty-Fourth day of June in the Year Two Thousand and Twenty-Two in a single original, in the English language.

APPENDIX

ASEAN Common Competency Standards for
Tourism Professionals

<p>1. Hotel Services</p> <p>Front Office Front Office Manager Front Office Supervisor Receptionist Telephone Operator Bell Boy</p> <p>House Keeping Executive Housekeeper Laundry Manager Floor Supervisor Laundry Attendant Room Attendant Public Area Cleaner</p> <p>Food Production Executive Chef Demi Chef Commis Chef Chef de Partie Commis Pastry Baker Butcher</p> <p>Food and Beverage Service F&B Director F&B Outlet Manager Head Waiter Bartender Waiter</p>	<p>2. Travel Services</p> <p>Travel Agencies General Manager Assistant General Manager Senior Travel Consultant Travel Consultant</p> <p>Tour Operation Product Manager Sales and Marketing Manager Credit Manager Ticketing Manager Tour Manager</p>
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**3. Meeting, Incentive,
Conference and Exhibition
(MICE) Professionals**

Conference

Project Manager
Conference Coordinator
Function Coordinator
Marketing Coordinator
Conference Supervisor
Conference Secretariat
Supervisor
Liaison Officer
Conference Registration Staff
Conference Transportation Staff
Conference Logistic Staff
General Support Staff

Exhibition

Project Manager
Exhibition Coordinator
Exhibition Venue Coordinator
Marketing Coordinator
Exhibition Supervisor
Exhibition Secretariat Supervisor
Exhibition Logistic Staff
Exhibition Transportation Staff
Exhibition Registration Staff
General Support Staff

4. Event Professionals

Event

Project Manager
Production Manager
Show Manager
Event Coordinator
Marketing Coordinator
Event Registration Supervisor
Event Administration Supervisor
Event Registration Staff
Event Transportation Staff
Liaison Officer
General Support Staff